

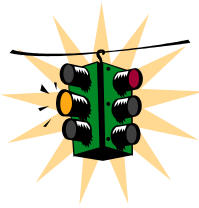
Inside Voices

Serving the People of Southern Los Angeles County

IN THIS EDITION:

<i>Karen Tovatt</i>	1
<i>Safety Winners</i>	2
<i>2007 Partners</i>	3
<i>Special Awards</i>	4

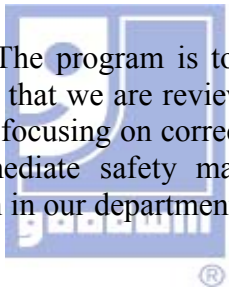
Being Safe Is The Goodwill Way



At our General Assembly held this past Monday, Christina announced in addition to our 2008 Incentive Program, we will continue the **S.T.A.R.T.** program (Supervisor Training and Accident Reduction Technique).

“Through this program, Managers and Supervisors will continue evaluating their employees daily on correct safety procedures,” said Christina.

The program is to ensure that we are reviewing and focusing on correcting immediate safety matters with in our departments.



Friends Outside Now Housed Inside at Goodwill



L to R: *Elizabeth Griffin, Family Services Coordinator and Gin Andrews, Case Worker*

We are very pleased to announce our partnership with “Friends Outside Los Angeles”.

They opened a small office in our ETP building to provide counseling and assistive services to relatives and loved ones of persons who are incarcerated or on parole. We believe this to be an excellent partnership that dovetails well with our mission of serving those with barriers to employment.

Welcome Karen Tovatt to The Goodwill Family



Our newest member of our Leadership team is Karen Tovatt, Director of Human Resources.

“I look forward to working with all of you. My goal is to make Goodwill an employer of choice, a great place to work, grow and succeed not only professionally but personally as well,” said Karen.

Karen will oversee all aspects of our Human Resources Division, including production and distribution of our Human Resources manual, employee handbook and trainee handbook. She will direct employee relations including recruitment and selection, management and reporting systems, classification, salary administration, and the organization’s benefit programs.

She will also prepare wage measurement documentation; and will ensure that the Human Resources policies comply with the intent, practices, and requirements of California law, Federal regulations, national Goodwill standards and the requirements of the Commission on Accreditation of Rehabilitation Facilities (CARF).

“Thank you for the opportunity and please feel free to come by my office anytime to introduce yourself and/or share your thoughts and ideas on how we can do things better or different.”

Job Openings

Goodwill encourages qualified employees to seek promotional opportunities or career changes at Goodwill. Eligible employees may apply for promotion and or transfer to all openings and will be given the same consideration as applicants from outside Goodwill.

To be eligible an employee must have been employed by Goodwill for a minimum of 90 days and have had no disciplinary activity of any kind within the preceding 6 months.

Applications for promotion and or transfer can be obtained from the H.R. Department and must be submitted to the employee's immediate supervisor and sent to the Division Director for approval.

Current Openings

Sales Associate/
Material Handler
Store Manager
Truck Driver
ShopGoodwill Clerk
Job Coach

Safety Takes Center Stage at Goodwill

Winners of the 2007, 4th Quarter Safety Awards were honored at our recent General Assembly. There are 12 Teams which total 209 employees who will be receiving the \$15 gift card to Ralphs. Employees in the photo below represent each team.



2007 Annual Safety Awards

This special award went to Team 7 (Production and the Gardena Store) for not having any accidents all year. Wow! Congratulations to you all! Gardena employees were not present for pictures, but, are named below:

John Bridges, Lucinda Cerrato, Cassandra Divino, Jeffrey Edwards, Gary Finley, Toia Humphrey, Francis Roberts, Donnell Thompson, and Steven Walker.



Production-Jesus Aguimatang, Shelvea Lindsey, Maria Lopez, Ramona Lopez, Maria Morales, Elsie Narvaez, Maritess Perlas, Conchita Ramirez, Kenneth Sandoval, Lourdes Vadez, Andrew Vigil, Donald Woodson, Alma Aragon, Teri Leyva, Carolyn Porter, Tanya Schneider, and Nina Zazueta.

Three Members Join Goodwill's Board

At the January 16 Board dinner, three new Board Members were installed and welcomed to the Goodwill family. Our new members are: **Mr. Charles Tucker**, **Ms. Laura Griffin Hanley**, and **Mr. Matt Saldana**.



Charles C. Tucker,
Tucker Consulting Group Inc.

Chuck Tucker is a principal in Tucker Consulting Group, LLC. An information technology (IT) management consulting practice focused on helping CIOs and their leadership teams deliver greater value to their enterprises. Mr. Tucker brings to Goodwill 40 years business experience as an IT executive, consultant, researcher, writer and executive coach.



Laura Griffin Hanley
Kaiser Permanente, South Bay

Laura is presently working at Kaiser Permanente, South Bay area; Addiction Medicine, Counselor III, Assistant Department Administrator, Labor Management Partnership Trainer. Laura brings to Goodwill 20 years experience as therapist in a variety of health care environments, including acute care hospital, private practice and outpatient treatment settings.

Continued on page four

Honored For Support of Goodwill's Mission

Workforce Development Partners Of the Year, 2007
(Awarded at the Goodwill Board Installation Dinner on January 16, 2008)



Kimberly McKenzie
Director
City of Compton
CareerLink Worksource Center
(Also pictured is Ben Espitia, Dir. Workforce Development, l and Chairman of the Board Larry DeJarnett, r both from Goodwill)



Rhiannon Acree RN, President,
Cambrian Homecare, (center); Paul Quiroz (left); Linda Daniels (right); and Carol Ann Perinni (right of Ms. Acree).



Corinne Schneider-Jones
Homeless Services Officer
The City of Long Beach
Department of Health and Human Services



Shelly Thompson
Community Development Commission
Of the County of L.A.

Also awarded, but unable to attend was **Stefan Holstein** from Alltrade, Inc., Long Beach. For many years, Alltrade has provided a supported employment host site for four Goodwill participants. The Goodwill staff have been integrated into the mainstream of the company milieu and participate in all company events.



**Serving the
People of
Southern
Los Angeles**

Continued from page three



**Matthew
(Matt)
Saldana,**
*Principal
Regional
Occupation*

*Program/Career Technical
Education Programs with
the Long Beach Unified
School District*

Matt Saldana has a long professional history in the Long Beach Unified School District. Mr. Saldana has been in the District since 1985 as an Industrial Education Teacher. He's a board member with Operation Jump Start and has previously been a member of the Lion Club of Avalon. Matt is already working with Goodwill through support of the Certified Nursing Program in the provision of C.N.A. instructor and the State of California approved curriculum.

**Editorial Staff
Editor**

Richard Guiss

Assistant Editor

Anita Austin

Contributing Writers

Karen Tovatt

Christina Gallegos

Anita Austin

"Inside Voices" is a publication produced by the Public Relations & Development Office of Goodwill Serving the People of Southern Los Angeles County. For article submissions or story ideas, please email rguiss@GoodwillSolac.org.

Facility Services Special Recognition Award



Photo L to R: Bill Everett, Thomas Del Rosario, Jorge Gamont, Tauave Lisi, Santos Padilla, Walter Jackson. Presented by Janet McCarthy-Wilson, President and CEO, in recognition of their work in making improvements and additions at our Main Office and at our retail stores. The past few months, they have been very busy building out new space for our new partners Friends Outside, offices for Workforce & Development Staff, and ShopGoodwill.com.

Congratulations to all our employees in the Transportation Department for their commitment to Safe Driving. This Certificate of Achievement from the California Highway Patrol is for the Transportation Department's efforts in maintaining compliance with the CHP Motor Carrier safety Compliance Program. Five Consecutive Satisfactory Ratings with 2 Administrative Reviews is a job well done!



Some of What Is Happening Around Goodwill in February

February 5 (Tues) Goodwill Store Mgr Meeting

February 5 (Tues) Safety Committee Meeting

February 8 (Fri) Project MOVE Graduation

February 11 (Mon) Project MOVE Apprenticeship begins