



# INSIDE VOICES

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### Goodwill Dates

December 19, Friday  
Holiday Party

December 25, Thursday  
Offices Closed  
Christmas Day

## Customers from Pennsylvania Come to Visit



We received a wonderful visit earlier this month from husband and wife Shopgoodwill.com shoppers Bea (*second from the left, 2nd row*) and Imre (*first in 2nd row*).

They were in town visiting from Pennsylvania and had several items to be shipped and came in to pick them up. I also had the opportunity to meet them and they gushed about the great service they

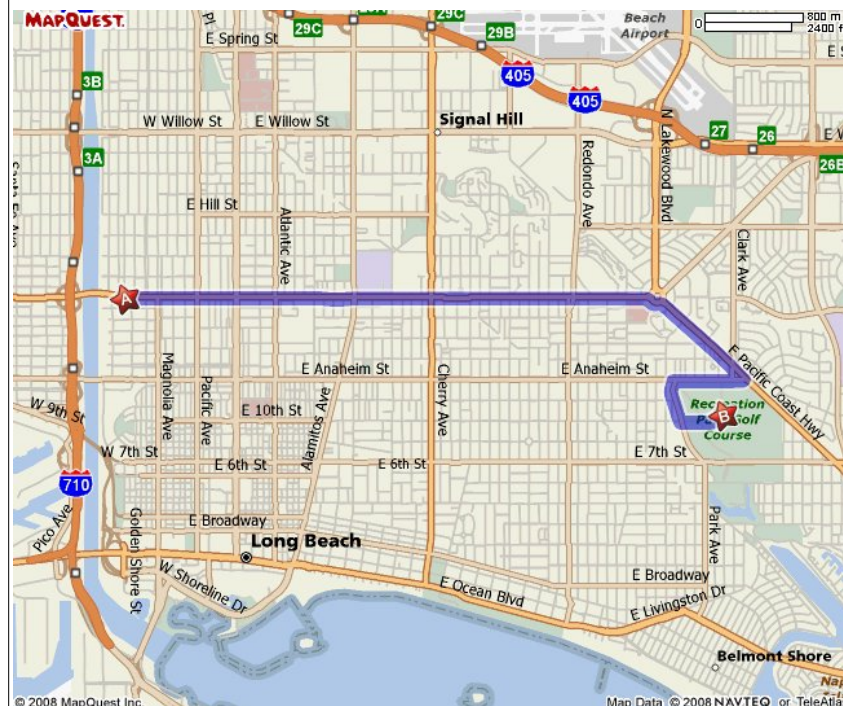
receive from Elsie, Teri and the whole Shopgoodwill.org team.

We know customer loyalty is one of the keys to growing and sustaining our business. If Elsie can do it via the internet, we can surely make it happen face to face. Praise and recognition to Elsie and her team!

*Julie Dover*

## Tonight Is The Goodwill SOLAC Holiday Party!

*How to get there from here*



As a reference:  
From the main office,  
Start out going East on W. Pacific Coast Hwy. toward Oregon Ave.;  
Then turn Right onto E. Anaheim St.;  
Then Turn Left onto Park Ave.;  
Then Turn Left onto Deukmejian Dr.  
End at 5001 Deukmejian Dr.

### Next Issue

Friday, January 19, 2009.

*Happy Holidays to All,  
and to All A Happy New Year!*

## Job Openings

Goodwill encourages qualified employees to seek promotional opportunities or career changes at Goodwill. Eligible employees may apply for promotion and or transfer to all openings and will be given the same consideration as applicants from outside Goodwill. To be eligible an employee must have been employed by Goodwill for a minimum of 90 days and have had no disciplinary activity of any kind within the preceding 6 months. Applications for promotion and or transfer can be obtained from the H.R. Department and must be submitted to the employee's immediate supervisor and sent to the Division Director for approval.

### Current Openings

- Assistant Store Manager
- Sales Associate/
- Material Handler
- Store Manager
- Truck Driver

### Employee Referral Program

Employees are encouraged to recommend individuals for employment. Goodwill's "Employee through Employee" Referral program equals \$50 for staff. To learn more contact your HR Dept.

## Goodwill and The P.O.W.E.R Hold Meeting



Goodwill SOLAC's Workforce & Development Team hosted the December 11 meeting of P.O.W.E.R. COLLABORATIVE NETWORK, held at The California Endowment.

Representing Goodwill were: **Ben Espitia** Director of Workforce Development and **La Vonté Jackson**, Employment Services Coordinator; **Monique Lynch**, **Deloris**

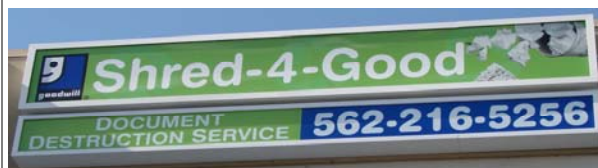
**Frisby**, **Janaya Thomas**, and **Salvador Barajas**.

**Marguerite Womack**, Director of Economic/Workforce Development for United Way of Greater Los Angeles, shared an exceptional overview about some the workforce services available. United Way is working to help other nonprofit organizations keep their lights on and to be more financially stable in the process. Goodwill SOLAC recently received a grant to fund our Allied Healthcare Training Program.

**Alicia Dixon**, Program Officer with The California Endowment, gave those in attendance advice for approaching foundations in pursuit of funding opportunities. The California Endowment is a private foundation that awards grants to organizations that work to expand access to affordable, quality health care for underserved individuals and communities, and serve to promote fundamental improvements in the health status of all Californians.

**Goodwill SOLAC** just recently was awarded \$165k from the California Endowment to continue and expand its Allied Healthcare Training Program.

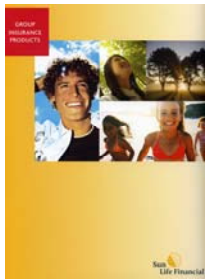
The CEO of the Southland Partnership Corporation, is Dean Jones. *P.O.W.E.R. - Partnership Opportunities With Economic/Educational Resources. Started in January 2001, it focuses on job coordination for community residents in order to assist in public & private sector work placement. Members are community builders serving to identify, nurture, & mobilize local assets by enhanced networking to rejuvenate economies, strengthen business investments, & ultimately build up civil society.*



Preparations are well under way for the Shred-4-Good Grand Opening and Ribbon Cutting Ceremony to take place on Thursday, February 5 at 5:30 p.m. The event will be open to the public and we will offer a Free Shred Day for area businesses and residents who are interested in learning more about Shred-4-Good. More information on free Shred Day and ceremony happenings coming soon!

*Andrea Estrada, Business Development Manager*

### Have You Turned in Your Benefit Changes? Remember Today Is the Due Date



Today is the day for employees who are enrolling or making changes to their current coverage must turn in their forms to **Isela Toto** in Human Resources.

Also, even if you are not making changes or enrolling, all employees are required to designate a beneficiary for their life insurance. All new plans are effective January 1, 2009.

## Goodwill and The U.S. Taking “Census” of It All



Goodwill SOLAC is partnering with the U.S. Census Bureau throughout 2009 as an approved site for employment application and testing for Census Bureau positions.

Every Wednesday our Multi-Purpose Room at the main office will be filled with folks seeking these positions. There will be two sessions with the first one beginning at 9 a.m. and the other testing period to take place at 1 p.m.

This is a wonderful opportunity for Goodwill SOLAC to partner with a government agency who *is hiring* and another way Goodwill SOLAC can be a “resource to the community.” Kudos to the hard working staff in our Workforce Development Division, who developed this relationship.

The Census Bureau will be testing for Clerical and Field positions located at offices in Long Beach, Norwalk, Downtown Los Angeles, East Los Angeles, Monterey Park, Santa Ana, Van Nuys, Fresno, Riverside, San Bernardino, San Diego, Santa Maria, and Honolulu

### Upcoming Recruitment Dates:

December 17, 2008	February 25, 2009	April 15, 2009
January 7, 2009	March 4, 2009	April 22, 2009
January 14, 2009	March 11, 2009	April 29, 2009
January 21, 2009	March 18, 2009	May 13, 2009
January 28, 2009	March 25, 2009	May 20, 2009
February 4, 2009	April 1, 2009	May 27, 2009
February 18, 2009	April 8, 2009	

\*No recruitment at Goodwill on February 11th and May 6th.

## This Holiday Season Remember *Goodwill* Shopping



If you haven’t already, remember to register for a new Ralphs Club Card and sign up on [www.ralphs.com](http://www.ralphs.com) to select Goodwill SOLAC for Ralphs and Food 4 Less Community Contribution Programs.

1. The Ralphs Club Card has been upgraded to the new Ralphs *rewards* Card, so you must have a Ralphs *rewards* card to enroll.
2. All stores have applications available at all times for a new Ralphs *rewards* card.
3. After you complete the Ralphs *rewards* application at the store, you can register at [www.ralphs.com](http://www.ralphs.com) then click on Community Contribution.
4. All participants are required to register for the new term at [www.ralphs.com](http://www.ralphs.com). Our Non-Profit number (NPO) is 83567. Ralphs *rewards* cards can only be used at Ralphs stores.



**Food 4 Less** Rewards Cards can only be used at Food 4 Less stores and is not affected by this change. No action is required if you have a Food 4 Less card. If you would like to sign up for a Food-4-Less card or need more information, contact Richard Guiss at

[rguiss@goodwillsolac.org](mailto:rguiss@goodwillsolac.org).



The Employee Assistance Program (EAP) is here for you. You or your family members can use



EAP for Grief and Loss, Emotional challenges, Stress management, Marriage and Family conflict services.

It's easy to reach them and it's Confidential. Their toll free number is 800-977-7287. You can also send them an email at :

[askaffinity@acieap.com](mailto:askaffinity@acieap.com).

Access to a computer? Surf the Net at <http://www.affinity-online.com>. Our user name is: good and the password is: aci

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## My Wishes For You This Holiday Season

**May you find serenity and tranquility in a world you may not always understand. May the pain you have known and the conflict you have experienced give you the strength to walk through life facing each new situation with courage and optimism. Always know that there are those whose love and understanding will always be there, even when you feel most alone.**

**May you discover enough goodness in others to believe in a world of peace. May a kind word, a reassuring touch, and a warm smile be yours every day of your life, and may you give these gifts as well as receive them. Remember the sunshine when the storm seems unending. Teach love to those that know hate, and let love embrace you as you go into the world.**

**May the teachings of those you admire become part of you, so that you may call upon them. Remember, those whose lives you have touched and who have touched yours are always a part of you, even if the encounters were less than you would have wished. It is the content of the encounter that is more important than its form.**

**May you not become too concerned with material matters, but instead place immeasurable value on the goodness in your heart. Find time in each day to see beauty and love in the world around you. Realize that each person has limitless abilities, but each of us is different in our own way. What you may feel you lack in one regard may be more than compensated for in another. What you feel you lack in the present may become one of your strengths in the future. May you see your future as one filled with promise and possibility. Learn to view everything as a worthwhile experience.**

**May you find enough inner strength to determine your own worth by yourself, and not be dependent on another's judgment of your accomplishments.**

**May you know that your efforts in support of our Goodwill are appreciated, day in and day out, 365 days a year.**

**May this holiday season be rich, with the laughter of friends, and the closeness of family.**

*Happy Holidays  
To you and your family!*

*Janet McCarthy Wilson*